



res TSR

Point-of-Service

Table Service Restaurants

Whether you are an independent restaurant or an international chain, full service, counter service, or a combination, the MICROS Restaurant Enterprise Solution (RES) for Table Service Restaurants (TSR) solution adapts to your way of doing business in ways no other system can. MICROS RES TSR is a complete restaurant POS software solution that adapts to the way you run your business, with tools for the back-office, restaurant operations, and guest services.



The foundation of MICROS RES TSR is the MICROS 3700 Point-of-Sale (POS) system, MICROS's most popular restaurant POS solution that is both powerful and flexible. When security, data integrity, easy software deployment, and real-time business intelligence top your list of POS requirements, the MICROS RES TSR is your solution. MICROS RES TSR is helping operations become more efficient and more profitable because it gives you instant access to the information you need to be successful.



Back Office, Business Intelligence,
Customer Relationship Management,
Enterprise Support Solutions, Hardware,
Point-of-Service, Restaurant Operations,
Service Solutions

A SYSTEM THAT ADAPTS TO YOUR WAY OF DOING BUSINESS

Your Guests Will Enjoy the Benefits

- A Restaurant View screen that provides a realistic floor plan with up-to-the-minute oversight of current operations
- Color-coded icons to monitor table status, indicating which guests need attention
- MICROS Kitchen Display System (KDS) displays real-time information for managing order preparation
- Integrated JTECH pagers to track current activity, ensuring that guests are seated promptly, orders are served quickly, and managers are alerted to potential bottle-necks in the operation
- Integrated MICROS Kiosk solution that reduces labor costs and improves customer service through interactive order entry

Your Staff Will Appreciate It

- An enhanced graphical user interface that is easy to learn and easy to use
- Superior touchscreen technology with a range of user-friendly features
- Screen layouts that are easily customized to fit the current operation
- Real-time training options that walk new employees through the ordering process, using training prompts and graphical teaching aids

React Faster with Better and More Secure Data

- Adapts to the way you run your business
- Provides the information you need to efficiently manage your business and improve your bottom line
- Uses an integrated database to put a wealth of information at your fingertips for reporting and analysis
- Ensures that secure data is available when needed, both at the restaurant-level and at the regional and corporate levels

Flexible, in Your Restaurant and Across the Globe

- Adapts to a mixed service environment (e.g., table service restaurant and delivery or curbside service)
- Scalable from small, single-terminal sites to multiple revenue center operations
- Provides multi-language support, including double-byte characters
- Supports multiple currencies, including the EURO
- Adjusts to country-specific tax systems, including the complex tax jurisdictions used in all U.S. municipalities and throughout the international community



U-Shape touchscreen with TSR Revenue center watermark image with the Curved Theme



U-Shape touchscreen with a watermark image using the High-Tech Theme, displayed on the PCWS 2010

Back Office Tools that Address Your Operations Efficiency and Profitability

- Labor Management to manage the complex employee environment
- Financial Management for accounting functions and understanding the profitability of your operation
- Product Management for inventory monitoring and control
- Enterprise Management for centralized control of store-level data for multiple locations

Immediate Visibility into Profit Impacting Situations

- Discreetly monitors essential operational and situational issues such as long ticket times, VIP arrival, and employees approaching overtime
- Increase Loss Prevention such as voids, no sales, and zero balance transactions, through monitoring these key indicators

Open Architecture That Grows With Your Needs

- Designed to run on Microsoft® Windows® 2003 or XP Professional
- Provides high performance and flexibility, easily integrating with OPOS-compliant peripheral hardware including printers, cash drawers, and pole displays
- System grows as your operation grows, allowing you to add workstations, new stores, and applications easily
- Maintenance-free, relational database from Sybase®, a leading provider of embedded database solutions for high-volume, transaction-oriented environments

Security for Peace of Mind

- Addresses the security challenges from external and internal threats, minimizes the vulnerability of the system, while increasing data integrity
- Strong data encryption algorithms used for transport and storage of sensitive data
- Complex password management for employees deterring illegal entry into the system, providing peace of mind to business owners
- Uses Sybase Version 9 which supports MICROS RES TSR database encryption in accordance with Credit Card Industry Payment Application Best Practices, a major component for PCI compliance

POS Terminals that are Intelligent, Easy to Deploy, Easy to Maintain, Reliable, and Affordable

- The open technology of MICROS RES TSR can work on any Microsoft® Windows®-based PC
- The Client Application Loader (CAL) is used to install software to each client. CAL's intelligent software agent is designed to remotely manage MICROS RES TSR for software deployment, maintenance, and upgrades
- MICROS offers several hardware options, including:
 - MICROS PCWS 2010 boasts one of the smallest footprints in the industry which is perfect for those locations where space is at a premium
 - MICROS WS4 LX and WS5 are fully functional, highly reliable Microsoft® Windows® Embedded CE 6.0 POS appliances that offer a lower total cost of ownership
 - MICROS RDC is a rugged device used for kitchen operations run on Microsoft® Windows® Embedded CE 6.0
 - Mobile MICROS allows you to make your POS wire less, and offer excellent, immediate service to your customers while providing a significantly higher level of personal service

Part of Your Total Competitive Edge

- Part of MICROS RES TSR, a complete enterprise solution that serves up success through a comprehensive suite of integrated solutions for every level of your business
- A bold combination of Point-of-Sale, Kitchen Management, and Restaurant Back Office applications

Powerful Business Intelligence

- With mymicros.net you can access data anytime and anywhere, not just at the end of the day, with real-time transaction posting from the POS system
- Data is stored on a daily basis, allowing you to track month-to-month and year-to-year business trends and easily generate reports and forecasts based on your historical data



7031 Columbia Gateway Drive
Columbia, MD 21046-2289, USA
www.micros.com

Sales information:
(443) 285-6000
(866) 287-4736 (US and Canada)