

OPERA XPRESS

A Limited Service Edition of
Opera PMS - Hotel Edition



Your guests experience the superior, attentive service they associate with the largest establishments.

Running a limited service hotel can be as demanding as operating a major chain, but it's unlikely that you have the resources the big guys do. Now, with Opera Xpress, even small or independent establishments can experience the power of a dynamic property management system designed for the majors, but at far lower cost.

Opera Xpress is a slimmed-down version of the web-enabled Opera Property Management System (PMS), Hotel Edition. It stands out because it allows you to design a property management solution suitable to your distinctive needs and budget.

You select the features you want from the Opera PMS menu. You configure the screens according to your business processes, reducing costs by streamlining workflow. You enjoy the savings from using one system across multiple properties. And because it's based on the feature-rich Opera PMS, Opera Xpress can grow with you.



Everything you need to manage and grow your hotel, configured to your size and resources.

Every day, business and leisure travelers become more sophisticated, and consequently more demanding, about the amenities and services they expect from hotels. To keep guests happy and build loyalty, you have to exceed their expectations. Opera Xpress enables you to succeed by ensuring you can provide guests with the level of service they expect, without regard to your hotel's size, country, region or brand.

Exciting new features

Opera Xpress is a derivative of the proven Opera Property Management System (PMS) for hotels, developed by the leader in enterprise solutions for the hospitality industry, MICROS-Fidelio. Residing on the same Oracle platform as Opera PMS, Opera Xpress was designed to enable independent hotels and smaller brands to meet and exceed their guests' expectations.

Whether allowing check-in with a single swipe of a credit card, or retrieving guest profiles from a detailed profile database; whether checking in a room remotely via a PDA, or managing guest messages efficiently and on time, Opera Xpress creates a polished guest experience from A to Z

Pay only for features you want

Opera Xpress is Opera PMS with on/off switches to enable or disable features, so it is cost-effective for limited service hotels. You pick from features like automatic room blocking, rapid walk-in check-in, or room status and group management, for instance - all the same richly functional features used by major international chains. You pay only for the bundle of features your hotel or brand selects.

Streamlined to suit your staff

The working windows in Opera Xpress have a direct, friendly appearance, so that even novices to the hotel industry find it straightforward to understand and use. Navigation is simple, you can tap into all the different functions from one point. If you are working with several properties, moving from one to another, Opera Xpress eliminates uncertainty by showing your location on top of the screen.

Tailor it today to your hotel's unique management needs.

Offering excellent customer service - and building customer loyalty and profits - was never easier.

Quick to train, easy to use

We designed Opera Xpress to handle the staffing issues hotels deal with every day. Our experienced instructors and our Web-based training provide the education programs that turn employees into valued resources. Your staff will learn the system quickly and easily, whether they're hospitality professionals, trainees or part-time workers. Typically, your team can train on Opera Xpress, significantly fewer days than for the complete Opera PMS. Quick training keeps your business on track and minimizes the impact of high turnover. Unambiguous work space layout and configuration reduce the chance for error, too.

Configured to business processes, including enhanced guest profiling.

Opera Xpress allows you to design screens to fit your business needs, not someone else's. You can add fields that are particular to your business: a mountain resort might capture a guest's ski size, while a city establishment could include a business traveler's breakfast and newspaper preferences. Integrated with Opera Web Self Service, the guests may also indicated their preferences while booking a reservation on your website.

Additionally, Opera Xpress enables you to simplify your night audit, eliminating down time in the process. Because you don't have to shut down the system while you wait for your auditor to review, file and reconcile, you save time and money. Plus, a fully automated process minimizes the opportunities for accounting errors.

No additional hardware necessary

Opera Xpress helps you keep costs down because it only requires one server, even if you access several properties with it. That equates to substantial hardware savings. Because it integrates with your OPERA Sales and Catering software, too, you can use Opera Xpress for mining guest profiles from your database, the foundation for solid marketing campaigns.



Easy installation

Opera Xpress includes an installation wizard, so you're up and running quickly with the configuration you want. A screen painter allows you to modify the displays for more efficient data entry. All components - the property management system, and interfaces with Opera Xchange and the different properties - install on one server, reducing costs and simplifying access. It employs XML technology for integration with non-Opera systems.

Because it can interface with the Web, you can select an ASP (applications server provider) configuration, leaving technology issues in our hands. Workstations can be a PC with a web browser.

Work with the reliable industry expert

Opera Xpress, as a MICROS-Fidelio solution, is here for the long-term. You can count on our financial stability, solid support structure, and excellent customer service. You can also rely on our expertise in the hotel industry, because we build our solutions only after seeking the opinions and insights of industry leaders and professional with experience "in the trenches." Contact us today to discover exactly how Opera Xpress can work for you.

Select the features you need from the proven Opera PMS solution, configure them to match your business processes, and pay for what you use.



**Corporate Headquarters and
Americas Regional Office**

7031 Columbia Gateway Drive
Columbia, MD 21046-2289, USA
www.micros.com

Sales information:
(443) 285-6000
(800) 638-0985 (US and Canada)

info@micros.com

Asia Pacific Regional Office

(61) 2-94 50 33 90

**Europe/Africa/Middle East
Regional Office**

(49) 2131-137-0

Latin America

(54) 11-4312-8173

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